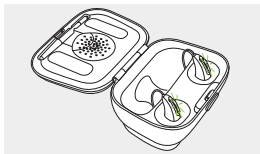


# Charging Your Phonak Hearing Aids

- i** Before using your hearing aid for the first time, it is recommended to charge it for 3 hours.

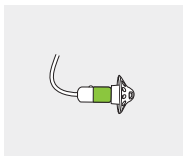
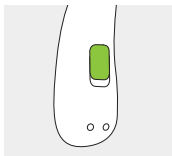
After placing your hearing aid in the charger, the indicator light will show the charging state of the battery until the hearing aid is fully charged. When fully charged the indicator light will be constantly on, i.e. solid green light.



## Left & right hearing aid markings

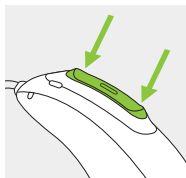
Blue marking for  
**left hearing aid.**

Red marking for  
**right hearing aid.**



## Multi-function button with indicator light

The button has several functions. It functions as an on/off switch, a volume control and/or a program change depending on the hearing aid programming. This is indicated in your individual instructions. If paired with a Bluetooth® enabled phone, a short press will accept and a long press will reject an incoming call.

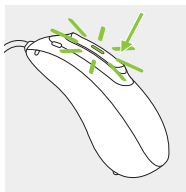


### On/Off

Firmly press the lower part of the button for 3 seconds until the indicator light blinks.

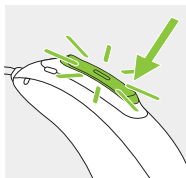
On: indicator light is solid green

Off: indicator light is solid red



### Enter flight mode

When device is off, press the lower part of the button for 7 seconds until the solid orange light appears. Then release the button.

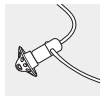


## 2. Parts of the hearing aid & charger

The following pictures show the hearing aid model and charger accessories described in this user guide. You can identify your personal models by:

- checking "Your hearing aid & charger details" on page 3.
- comparing your hearing aid and charger with the following models.

### Possible earpieces



Dome



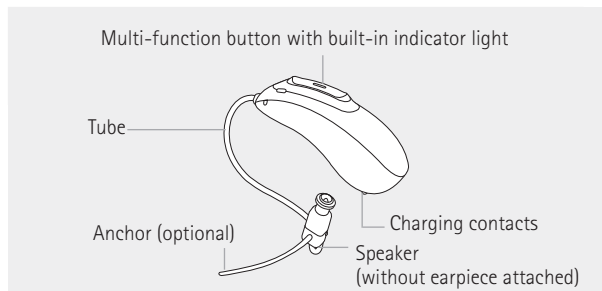
SlimTip



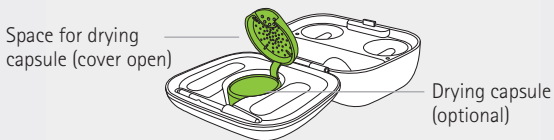
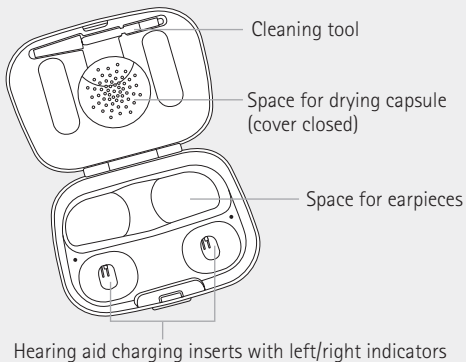
cShell

### Audéo M-R/RT

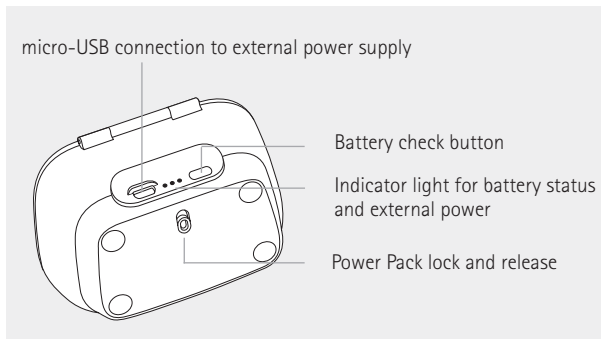
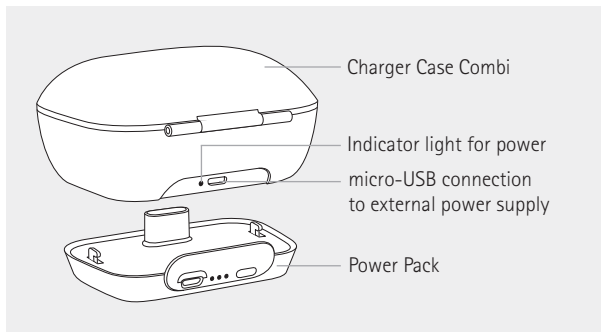
### Audéo M-R/RT Trial



## Charger Case Combi



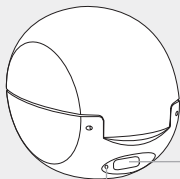
## Charger Case Combi with optional Power Pack



## Mini Charger Case



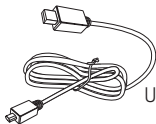
Hearing aid charging inserts  
with left/right indicators



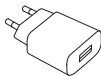
USB-C connection  
to external power supply

Indicator light for power

## External power supply



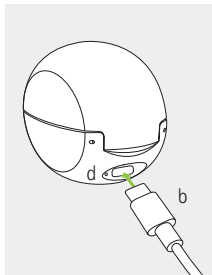
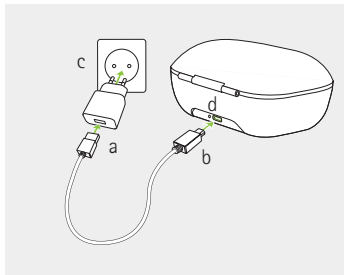
USB cable (< 3 m)



Power supply

### 3. Preparing the charger

#### Connecting the power supply



- a) Plug the larger end of the charging cable into the power supply.
- b) Plug the smaller end into the USB port on the charger.
- c) Plug the power supply into a power outlet.
- d) The indicator light is green when the charger is connected to the power supply.

#### Power supply specification

Power supply output voltage	5 VDC +/-10%, current 1 A
Charger input voltage	5 VDC +/-10%, current 1 A
USB cable specifications	5 V min. 1 A, USB-A to USB-C, maximum length 3 m

## 4. Charging the hearing aids

- ① Low power: You will hear two beeps when the battery is low. You will have approximately 60 minutes before you have to charge the hearing aids (this can vary, depending on the hearing aid settings).
- ① The hearing aid contains a built-in and non-removable rechargeable lithium-ion battery.
- ① Before using your hearing aid for the first time, it is recommended to charge it for 3 hours.
- ① The hearing aid must be dry before charging, see chapter 16.
- ① Please ensure to charge and use the hearing aid within operating temperature range: +5° to +40° Celsius (41° to 104° Fahrenheit).



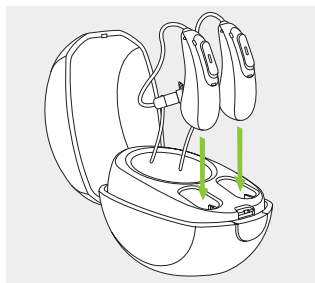
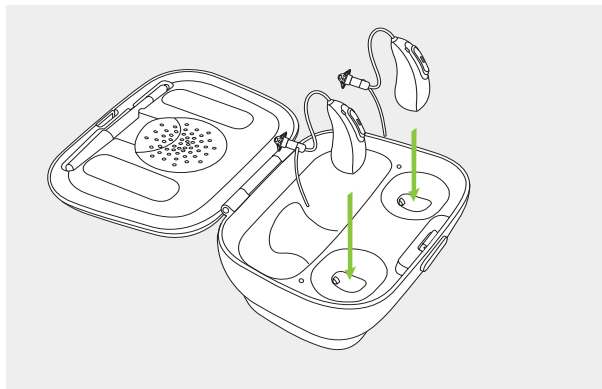
## 4.1 Using the Charger Case Combi or Mini Charger Case

Please refer to chapter 3 for how to set up the charger.

1

Insert the hearing aid into the charging inserts.

Make sure the left and right hearing aid markings match the left (blue), right (red) indicators next to the charging inserts. The hearing aids will automatically be muted when inserted into the charger.







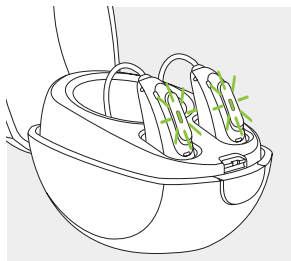
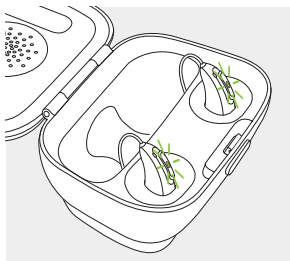
## 2

The indicator light will show the charging state of the battery until the hearing aid is fully charged. When fully charged the indicator light will remain on, i.e. solid green light.

The charging process will automatically stop when the batteries are fully charged, so the hearing aids can be safely left in the charger. It can take up to 3 hours to charge the hearing aids. The charger covers can be closed while charging.

### Charging times

Indicator light	Charging state	Approx. charging times
	0 – 10%	
	11 – 80%	30 min (30%) 60 min (50%) 90 min (80%)
	81 – 99%	
	100%	3 h



### 3

Remove the hearing aids from the charging inserts by

1. pulling the hearing aids gently toward yourself and
2. lifting them out of the charger.

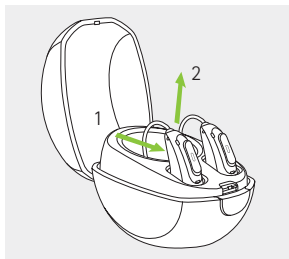
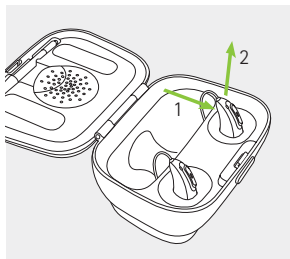
**i** Do not hold the tubes to remove the hearing aids from the charger as this can damage the tubes.

The hearing aid switches on automatically when removed from the charger. The indicator light starts blinking.

The solid green light indicates the hearing aid is ready.

If you unplug the charger while the hearing aid is charging inside, please make sure to turn off the hearing aid to prevent discharge.

**i** Turn off your hearing aid before inserting it in the disconnected charger to store it.

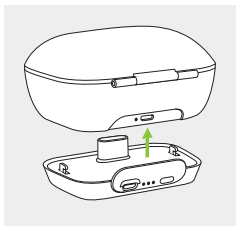


## 4.2 Using the optional Power Pack

**Note:** The Power Pack is only compatible with the Charger Case Combi.

1

Attach the Power Pack to the bottom of the Charger Case Combi and lock it.

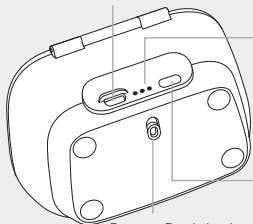


2

Plug in the micro-USB and connect to an external power supply. The Power Pack and hearing aids will be charged at the same time. While connected to an external power supply, the Power Pack indicator light will show the current battery charge status of the Power Pack.

- ❶ Before using Power Pack for the first time, it is recommended to charge it for 3 hours.
- ❶ The Power Pack contains a built-in and non-removable rechargeable lithium-ion battery.

micro-USB connection to external power source



Indicator light battery status:

- 0%-29%
- 30%-59%
- 60%-100%

Battery check push button

Power Pack lock and release

3

To check the remaining battery capacity of the Power Pack, press the battery check push button. The indicator lights will show the status.

- i** Please ensure to charge the Power Pack within operating temperature range: +5° to +40° Celsius (41° to 104° Fahrenheit)